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RESIDENTIAL MAINTENANCE AGREEMENT OPTIONS

BENEFITS	GOLD	SILVER	BRONZE
15% DISCOUNT ON REPAIRS	✓	✓	✓
PRIORITY REPAIR SCHEDULING	✓	✓	✓
ANNUAL INSPECTION, CLEANING AND TESTING OF A/C AND HEATING SYSTEM	✓	✓	✓
WRITTEN REPORT	✓	✓	✓
EXTENDED REGULAR SERVICE HOURS (EXCLUDING HOLIDAYS)	7 DAYS 8AM-9PM	M-F 8AM-9PM SA 8AM-4:30PM	M-SA 8AM-4:30PM
SEMI-ANNUAL INSPECTION		✓	
SEMI-ANNUAL INSPECTION, CLEANING AND TESTING OF A/C AND HEATING SYSTEM	✓		
ANNUAL SYSTEM AIR PRESSURE TEST	✓	✓	
ANNUAL BIOCIDES TREATMENT OF INDOOR COIL	✓		
ANNUAL CARBON MONOXIDE TESTING	✓		
NO CALL OUT FEE ON SERVICE REPAIRS	✓		
COST PER YEAR PER SYSTEM	\$324	\$198	\$140

Please note: A "system" consists of (1) indoor and (1) outdoor air conditioning and heating unit or a packaged air conditioning and heating unit.